



## GOOGLE REVIEW

Enjoyed your training experience? We want to hear from you, and we are confident future clients would too. Leave a Google review today.

<https://g.page/r/CYw6XEL7d5VAEAg/review>



## SOCIAL MEDIA

Like and follow us on Facebook and Instagram to keep up to date with the latest news from ADI.



## EMAIL

### COMMUNICATION

By receiving these Terms & Conditions, you will be added to our Mailing list, where from time to time, you will receive emails from The Australian Driving Institute. These emails will consist of Safety Tips, updates, and upcoming courses.

Please notify us by email [clientmgr@austdrive.com](mailto:clientmgr@austdrive.com), if you do not want to receive these emails, alternatively, you can 'unsubscribe' from these emails at anytime.



## SUPPORT

Please contact ADI if you require any assistance before your scheduled training date.



# YOUR BOOKING INFORMATION - EV AWARENESS

## TRAINING:

Attendance to both the theory and practical sessions are required to be successfully complete the full program.

## EV TRAINING VEHICLE:

An Electric Vehicle will be supplied for the practical component of your session unless otherwise discussed at the time of the booking (for regional locations an EV will need to be supplied by the client)

## COURSE PAYMENT:

The EV Awareness Program is currently funded by The South Australian Government Financing Authority. However, non attendance may lead to applicable cancellation fees:

### Course Cancellation Policy:

**Outside 7 Business days** – No charge to client

**Inside 7 Business days** – 50% of the total course investment

**Inside 3 Business days** – 100% of the total course investment to be charged

Travel charges are applicable and payable by the client directly if regional locations are required for the commencement of training.. Should any travel have been booked, any fee that ADI occurs for cancellation is to be charged on to the client.

## ADMINISTRATION:

### Feedback

To assist ADI with our commitment to continuous improvement we do require all participants to complete post training feedback as a requirement of this subsidised program. We would greatly appreciate it if you could assist us by taking a few moments to complete the short feedback survey found at the link provided,.

### Certificate Re-Issue:

Please contact our administration team who would be happy to assist with requests for Attendance certificate(s) to be reprinted following the first certificate issue post training (where applicable).